

# **Sketchley Hill Primary School**

## **Parent & Carer Questionnaire**

### **Summer 2021**



## **Summary**

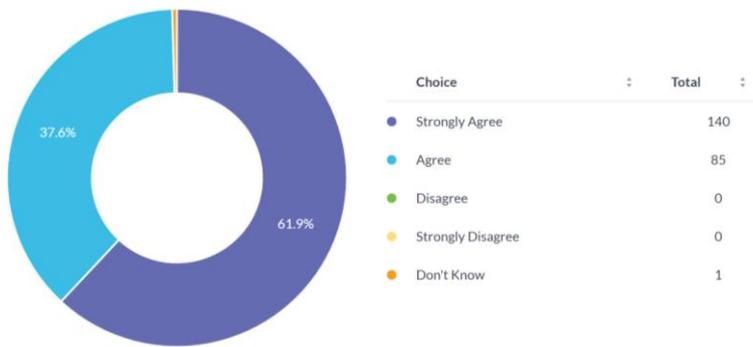
The recent questionnaire gave the parents and carers of Sketchley the opportunity to share their views and opinions about our school. We value the support and feedback given to us by our parents and carers and will use the results from this questionnaire to improve the standards of teaching and learning for all of our pupils and to ensure that our parents and carers are well informed and supported in helping their child.

This report shows the responses given by parents and carers to our questionnaire. ***There were 225 responses to the questionnaire*** which was a positive and successful return.

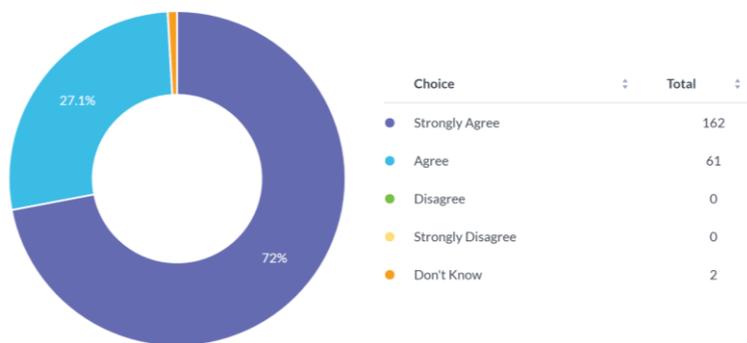
		Strongly Agree	Agree	Strongly Agree and Agree	Disagree	Strongly Disagree	Don't Know
1	My child is happy at this school	62%	37%	<b>99%</b>			1%
2	My child feels safe at this school	72%	27%	<b>99%</b>			1%
3	My child makes good progress at this school	46%	51%	<b>97%</b>	1%	1%	2%
4	My child is well looked after at this school	58%	41%	<b>99%</b>			1%
5	My child is taught well at this school	55%	43%	<b>98%</b>	1%		1%
6	My child receives appropriate homework for their age	32%	55%	<b>87%</b>	9%		4%
7	This school makes sure its pupils are well behaved	42%	53%	<b>95%</b>	2%		3%
8	This school deals effectively with bullying	26%	37%	<b>63%</b>	2%		36%
9	This school is well led and managed	60%	38%	<b>98%</b>		1%	1%
10	This school responds well to any concerns I raise	48%	42%	<b>90%</b>	1%		9%
11	I receive valuable information about my child's progress	32%	57%	<b>89%</b>	9%	1%	1%
12	Would you recommend this school to another parent?	65%	33%	<b>98%</b>		1%	1%

## Results

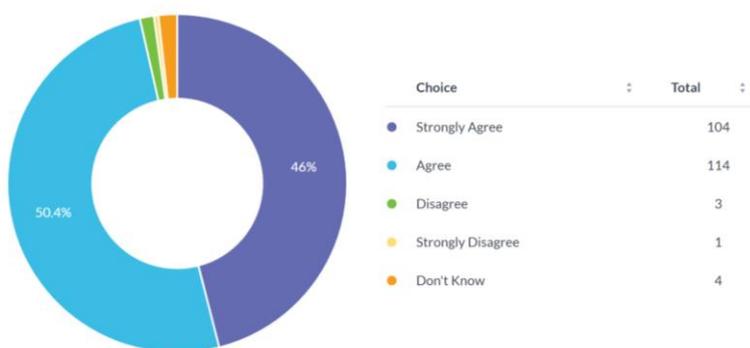
Question 1: My child is happy at this school



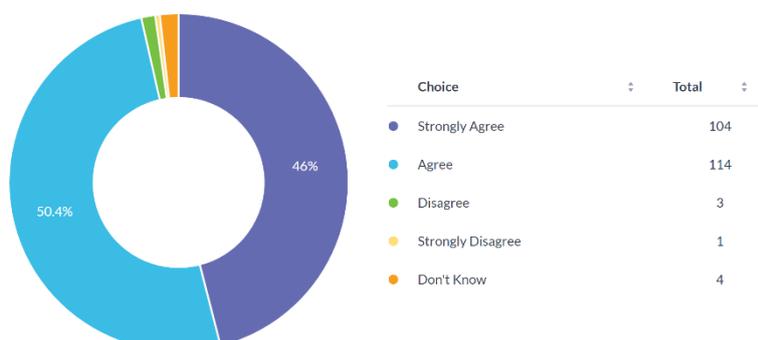
Question 2: My child feels safe at this school



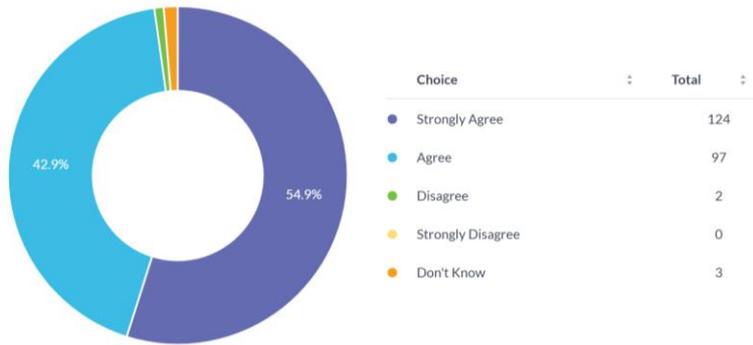
Question 3: My child makes good progress at this school



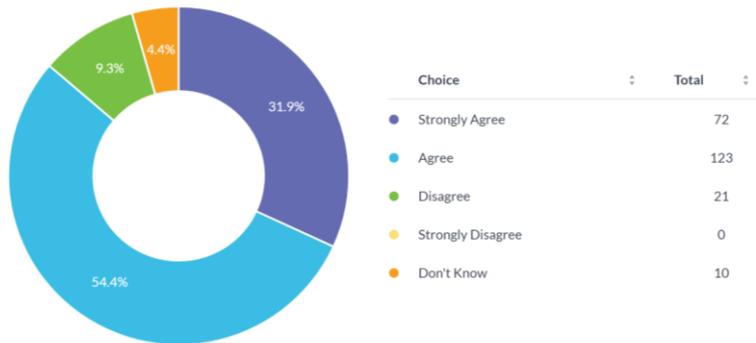
Question 4: My child is well looked after at this school



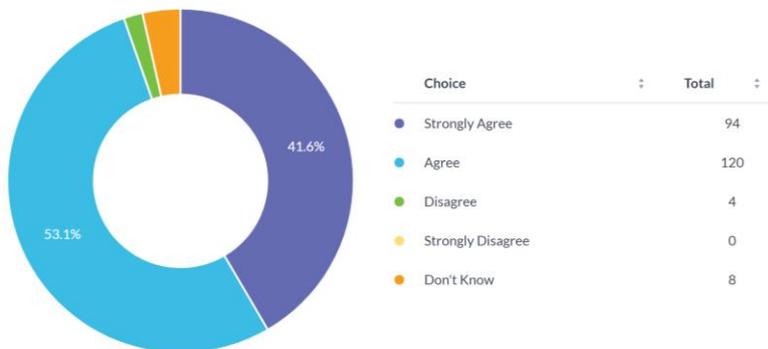
Question 5: My child is taught well at this school



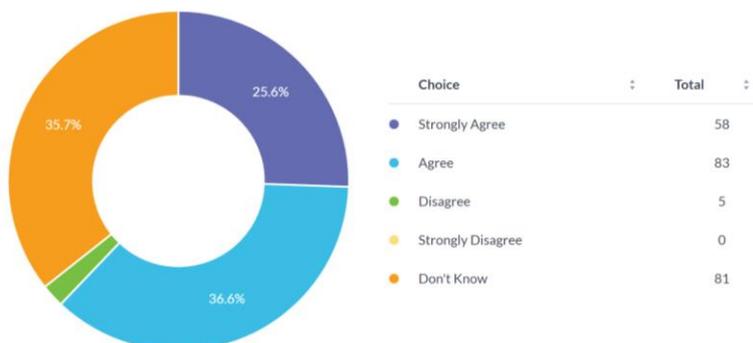
Question 6: My child receives appropriate homework for their age



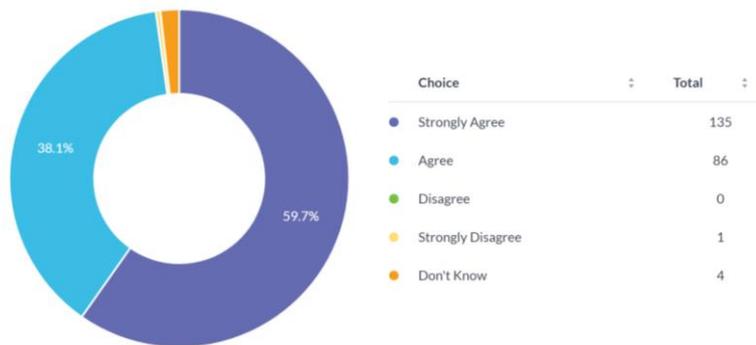
Question 7: This school makes sure its pupils are well behaved



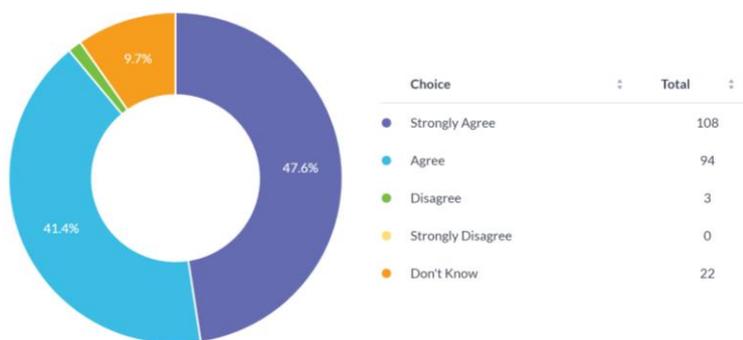
Question 8: This school deals effectively with bullying



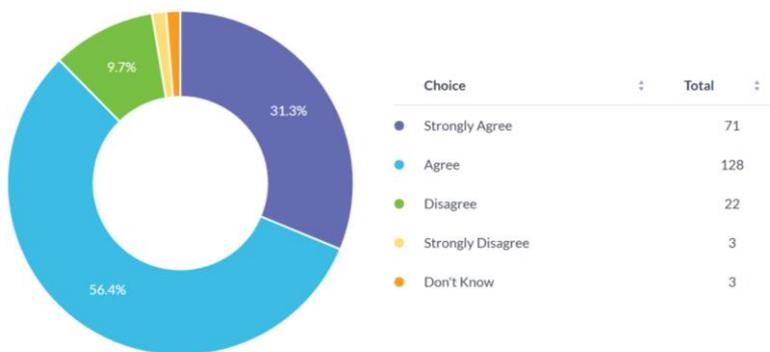
Question 9: This school is well led and managed



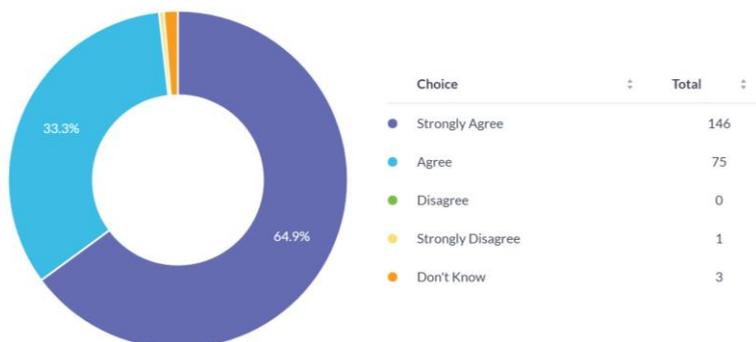
Question 10: This school responds well to any concerns I raise



Question 11: I receive valuable information about my child's progress



Question 12: Would you recommend this school to another parent?



**Below is the list of parent/carer comments made in the questionnaire**

**Positive Comments**

- It's been a very difficult time for schools and I feel that Sketchley Hill have handled the situation very well.
- Sketchley Hill Primary School has been amazing for my daughter who is now in Year 4.
- Wonderful school and staff!
- Couldn't wish for a better school for my children they are so supportive and caring
- It's been a difficult year for us all and although I have no other experience of school life - my daughter is in FS - I really appreciate how well looked after she is at school and what a happy environment she is in. She is also progressing so well personally and academically.
- This school is welcoming to all.
- My two children love everything about sketchley, the teachers, friends, and education. Would highly recommend the school to friends and family.
- Both of my children have thoroughly enjoyed their time at Sketchley.
- I'm very happy with this school. I wish to see the school is graded as outstanding by Ofsted.
- My child is very happy at the school and loves coming.
- We moved to the area in January, moving our two children into the school, we have been amazed by the teaching methods and leadership which has led to our children, one of whom was not very academic or happy at school thriving and becoming confident happy children at Sketchley Hill, we couldn't be happier.
- Sketchley is a fantastic school, Mrs Campbell and all the teachers are always very friendly - They do a great job!
- Great school and staff. My children are very happy here. Thank you.
- Great school, my children love it there
- My child has progressed brilliantly during their time at the school. The school have done fantastically during the pandemic, we have felt very well informed and have not felt any need to worry about our child's safety.
- My child loves being part of the sketchley family. Personally I'd like to thank all the school staff for all they have done over the last 18mths in the pandemic, you all worked incredibly hard to cater for everyone and for me, the right balance was struck between home learning whilst parents were working from home too. I liked being able to watch back and the virtual lessons were good twice a week and not every day. Well done all and thank you for your calmness and consistency in keeping my child safe and happy at school.
- Sketchley Hill is a lovely school.
- I think the school is one of the best schools in the area.
- Fantastic school who have supported both of my daughters, with additional needs. Could not recommend them enough.
- My children both E and R have felt safe, and secure at school especially in light of the pandemic and the return to school. All staff at all levels and all the children are one big family and I can see this in the way the staff and children all work well together and look out for each other. They genuinely care and want to make a difference and will help, recognise and excel them to their potential. Staff will also deal with any concerns raised and will take immediate action and "nip it in the bud" promptly. My daughter will certainly miss her Sketchley family as she will leave this year. On behalf of my daughter, she would like to say thank you to all staff at Sketchley for building the foundations of her learning journey through year 1-6, building her confidence and allowing her to excel to her potential. On behalf of my son, he would like to say " I am so glad I can go to school now and I love my class and my bubble but I don't like COVID so I will wash my hands all the time at school like they have said". Thank you Sketchley, and well done for safe guarding our children and going out of your way in these crazy unprecedented times. We have happy school children xx
- Our child is enjoying her first year at this school.
- An amazing school with amazing leadership, teachers and staff. We feel very grateful that our daughter gets to go here! A huge thank you to everyone at Sketchley for making this an outstanding school, and particularly for all your hard work, sensitivity and support through the school closures during lockdown.

- This school has been fantastic with support for my two boys and myself and it hasn't been an easy task with my oldest so. Mrs Campbell and staff go above and beyond this is the best school we have ever gone to
- The school is generally very good and I have no major complaints however I have a couple of comments that hopefully will be taken constructively: 1) The home tuition support initially during the first coronavirus stay at home session was pretty awful, things did improve later when the weekly zoom calls with teachers started and more set work was provided but the school did not perform anywhere near as well as numerous others schools where family and friends of ours have children attending. 2) Though there hasn't been such events recently due to the pandemic, I feel that, for a non-church affiliated school, the school leans extremely heavily into the religious worship aspect of events like Christmas, I've been genuinely shocked at the nativity plays I have attended at the school, I accept what a nativity play is and appreciate the time of year so am realistic in expecting a large amount of religious story recanting but felt the plays seemed to be put together by someone with an obvious bias/agenda and strayed too far into becoming a form of worship at times. I understand this topic can be a difficult balance and different people have vastly differing opinions but, from my perspective, I feel that the balance is completely upset a few times in the year. I think if the nativity plays retained the narrative but dropped the worship based songs and statements that balance would be better. I hope the above feedback is not taken out of context as we are generally very happy with the school. To end on a positive note, I'd like to add that, since our child started at the school, I've been genuinely taken a back (in a good way) at the general behaviour of the students who seem well behaved and caring of other students far more than I ever remember from my own school experiences.
- Excellent SENDCO.
- Lovely school and feel my girls are part of the Sketchley school family.
- Sketchley hill is a phenomenal school supportive not only to the children and to the parents. It is extremely well led and we couldn't be happier that all of our children have attended the school.
- I think the school and all of the staff are amazing and the management and responses during the challenges of the pandemic were well thought through and communicated. My son loves school even if he finds the work hard, he is still happy going which is testament to his holistic experiences in school
- The school is very well led and the teachers are all dedicated to ensure that the children have fun whilst learning
- It feels like you are part of a family. The ethos of the school is all about engaging not just my child but the whole family. It nurtures a confidence in the overall approach to overall development not just a focus on academic ability.
- Good feedback received about my eldest's progress who has struggled academically throughout his time at the school. He's had some great teachers who done their best to support him.
- I have no complaints about the school, both my children have been very happy at school.
- My son is very happy and really likes his teacher which has really helped him progress.
- I would highly recommend this school & Miss Pidcock, she has really helped my son develop this year especially under such troubling times with the covid restrictions. I feel the school as a whole has gone above & beyond my expectations.
- My children are very happy at Sketchley and staff are very friendly.
- Our son loves this school so much and enjoys his lessons. He is doing very well and we are very very pleased.
- Really pleased with the school and our daughter loves going, which is always a bonus.
- Brilliant school. Mrs Campbell is awesome and very caring
- Great school
- General school communications are very good
- Sketchley Hill is a fantastic school where our children are encouraged and nurtured. Our children have a real love of learning which stems from their lessons being fun and exciting - exactly what primary school should be! Thank you for all that you do for them - especially over this last year.
- We feel very lucky to be part of the Sketchley family. Thank you for all you do.

## SHPS Actions

### Parent/Carer Comments

- More regular feedback on performance of children would be useful
- We actually don't know much our daughter's progress this year. Apart from two ten-minute calls during this year, we've had very little feedback.
- My youngest has coped better with the work and yet the teachers don't appear to know who he is or how he is progressing just that "he comes in and gets on with it". His reports are bland and don't actually leave me feeling that the school knows him. He is quiet and does ok, blends in the background I suppose but I would have expected a bit more feedback on how he is doing.
- On occasion I have felt the comments at parents evening and on the termly tracker haven't always matched. Recently this appears to have rectified.
- There probably could be more frequent updates about our child's progress. But I also accept this is difficult due to covid as it places additional pressure on the staff.
- I think the end of term trackers are a waste of time and don't accurately reflect the reality of what the child has achieved. They may not be "at expected level" but what has been achieved that year?!
- Would welcome more opportunities to get feedback on individual child performance/concerns. Tends to be a reliance on the children telling us about changes to classes/teachers/TA's.
- Secondly, we should be getting progress reports often. I do not know anything about what my son is doing in all the subjects.

### SHPS Action/Comment

*Due to the restrictions of Covid, the year had been a challenge to fully inform parents and carers of their child's progress and attainment. Due to the school and bubble closures throughout the year, it was decided that the Spring Term Teacher Assessments would not take place, resulting in no Individual Termly Achievement Tracker being sent out to parents/carers. The children did however receive their End of Year Report and Summer Individual Termly Achievement Tracker detailing how they have progressed through the year in all subject areas. Along with this, the day to day conversations with parents/carers were restricted due to social distancing protocol. Where necessary, conversations that needed to take place happened either face to face or by a telephone call but the general discussions about how children were getting on, that usually occurred, decreased. Two Parents Evenings still took place (by phone and by Zoom) giving class teachers the opportunity to share the successes and areas for development for each child. Daily Online Learning feedback by the class teacher was also given via the Seesaw platform during times when children were working at home. For 2021/22, if there is a return to normality, all Individual Termly Achievement Trackers will be sent out to parents/carers and the general conversations about pupils had by teachers with parents/carers will be part of daily school life.*

### Parent/Carer Comments

- Homework does not show progression through the year groups. My child in year 2 receives a lot more than my child in year 4. Perhaps this is due to SATs but I believe teaching to the test is not the best practise for children. My current year 2 child copes well with the homework but my previous child did not and I believe it had a detrimental effect on his progress. I am happy with everything the school does and I would definitely recommend the school to others.
- Homework is set in y2 with a 2-day turn around, this can be very changing around. Could I recommend longer e.g. all set on a Monday and collect on a Friday?
- I feel that there should be more homework for the older year groups, years 5 and 6.

### SHPS Action/Comment

*Homework always splits parent/carers opinion. At Sketchley, we have many parents/carers who are very pleased with the level and amount of homework their child receives and we have some who feel that there is not enough homework given out. We always aim to strike a balance between the work the children complete in school and the amount they can achieve at home. We use homework to consolidate the important skills required such as daily reading, basic maths skills (e.g. times tables, arithmetic), spellings and grammar. In UKS2, homework increases so that we can start to prepare pupils for the rigours of high school.*

<b>Parent/Carer Comments</b>
<ul style="list-style-type: none"> <li>• Can we continue with children wearing their <u>PE kits</u> all day on the days they have PE, it gives more time to the lesson without the need to lose time changing?</li> <li>• I feel the children being able to go to school on their PE days in their <u>PE kit</u> is an excellent idea. I really hope this continues post Covid. I would like it to continue so the children have a full hour for physical exercise, rather than the allocated time reducing to accommodate children getting changed.</li> </ul>
<b>SHPS Action/Comment</b>
<p><i>PE kits on PE days was introduced to minimise the amount of items being brought into school from home, therefore minimising the risk of spreading the virus. The other reason was that it would also save time meaning that pupils will have more time to participate in PE lessons. The decision has been made to continue to wear PE kits to school on PE days and parents/carers have been notified.</i></p>

<b>Parent/Carer Comments</b>
<ul style="list-style-type: none"> <li>• As the school is expanding it would be helpful if the <u>afterschool facilities</u> were expanded too. Thank you</li> <li>• I would also welcome the return of sports clubs after school as I am aware of most primary schools have already done this in some capacity.</li> </ul>
<b>SHPS Action/Comment</b>
<p><i>Due to the Covid restrictions, it was difficult to continue to run extra-curricular clubs after school without compromising bubbles. Many of the teachers lead the sports clubs that we run at Sketchley, meaning that they would be crossing bubbles if this had taken place. In 2021/22, as long as restrictions are lifted, extra-curricular clubs will resume.</i></p>

<b>Parent/Carer Comments</b>
<ul style="list-style-type: none"> <li>• I would like increased safety measures with the gates actually closed during the day. I feel the gates being open all day means anyone can walk onto school grounds and this is a concern for me. Please can this be looked into as a matter of urgency for everyone's safety. Thank you.</li> </ul>
<b>SHPS Action/Comment</b>
<p><i>As we share a site with Menphys, the outside gates that lead onto the road remain open for both schools to enter and exit throughout the day and for vital ambulance access – this only allows access to the car parks. The inside gate that leads onto the main playground is locked during the school day so the pupils and staff are kept safe. The EYFS gate that leads onto the outside path is locked during the school day. The only access for anyone coming onto site is through the school office.</i></p>

<b>Parent/Carer Comments</b>
<ul style="list-style-type: none"> <li>• I would like to see a variety of hot school meal choices return (I feel the choices are very 'bread heavy'- hot dogs, fish finger in a roll, hot pork rolls etc.) maybe jacket potatoes/pasta pots would be a nice change.</li> </ul>
<b>SHPS Action/Comment</b>
<p><i>The hope is that in the new academic year, lunches will return to normal and a hot lunch menu that offers variety each week will occur. Parents/Carers will be notified of any new changes that take place.</i></p>

<b>Parent/Carer Comments</b>
<ul style="list-style-type: none"> <li>• Please could start / finish times go back to being same times for all year groups next year 😊</li> </ul>
<b>SHPS Action/Comment</b>
<p><i>Parents/Carers have been notified that start and finish times for school will revert back to what they were prior to the pandemic.</i></p>

<b>Parent/Carer Comments</b>
<ul style="list-style-type: none"> <li>The only thing I would say is I get too many emails.</li> </ul>
<b>SHPS Action/Comment</b>
<p><i>We believe that it is important that our parents/carers are kept informed on the day to day events of school. We always consider the amount of emails parents/carers receive as well as the timings that the emails are sent out so that they do not feel overwhelmed and they can digest fully the important information shared.</i></p>

<b>Parent/Carer Comments</b>
<ul style="list-style-type: none"> <li>There's a lot of racism in this school, at times I'm worried that my son is playing all by himself.</li> </ul>
<b>SHPS Action/Comment</b>
<p><i>Racism is an area that we take seriously at Sketchley. Any racist incidents that have occurred in the past have been dealt with, with the utmost sensitivity and all policies related to these events have been followed. Parents/carers of the pupils that have been involved in any incident are always informed by a member of SLT.</i></p> <p><i>If some children are struggling at break and playtimes to socialise with their peers, adults within the class/year will intervene and offer support and guidance to help pupils develop and build friendships. Friendships and Relationships are part of our PSHCE curriculum where support and strategies are discussed with the children.</i></p>

<b>Parent/Carer Comments</b>
<ul style="list-style-type: none"> <li>It would be helpful if the school could facilitate more than <u>one email contact</u> - especially in the case of separated parents.</li> </ul>
<b>SHPS Action/Comment</b>
<p><i>For some families, we do operate more than one email contact. Please contact the school to discuss further.</i></p>